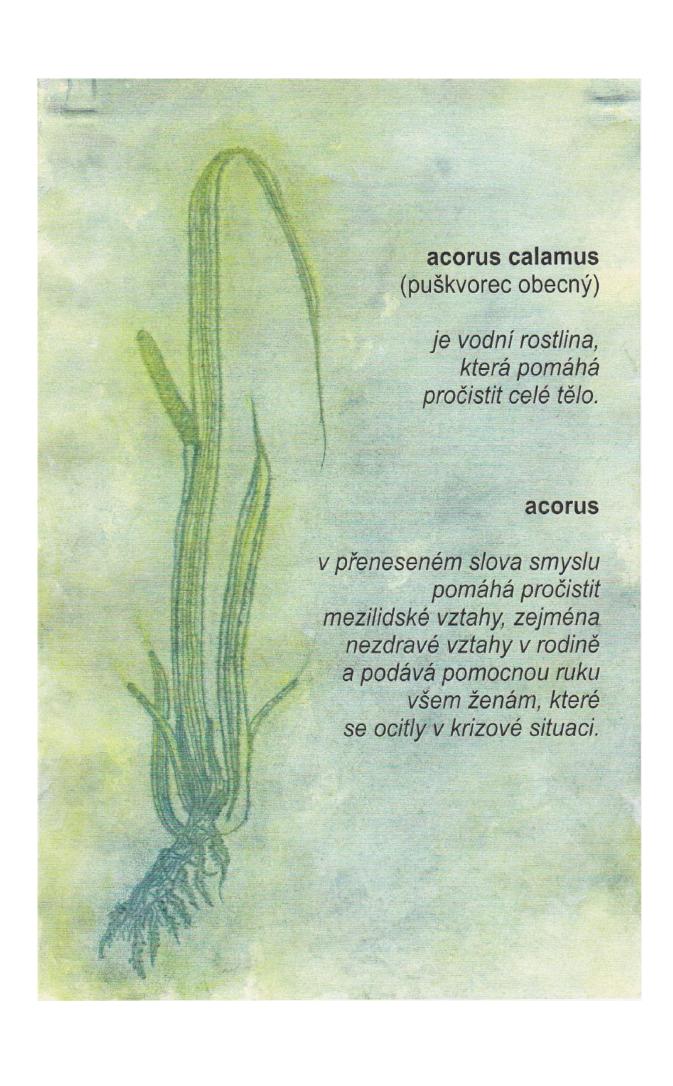
## **ANNUAL REPORT 2014**



Dear ladies and gentlemen, dear friends!

You are getting annual report for year 2014 which sums up our overall activities. It is also an opportunity to thank all of you who have helped us fight against domestic violence and continue with quality professional services for people threatened by this phenomenon. We feel really very grateful.

I wish a lot of success to all of you and I am looking forward to meeting you during the next year



Yours **Zdena Zuzana Bednářová**Chairman of ACORUS, o. s.

and Head of ACORUS – center for people threatened by domestic violence

### **Activities of ACORUS**

ACORUS, o. s. is a non-profit organization (association) that focuses on general help to people threatened by domestic violence (hereinafter DV) and their children.

assist with
developing of
complex of activities
to help people
threatened by
domestic violence
and their children

enforce and defend rights of women and children threatened by DV, including securing of sheltered accommodation

extend and deepen awareness of professional and nonprofessional public about issue of DV

GOALS

support and extend prevention of life crisis caused by domestic violence

implement education in issue of domestic violence and related areas Support research and education in issue of domestic violence



### **Social Services**

ACORUS, o. s. is providing three registered social services:

- Professional social counseling (§ 37 Law Act on Social Services)
- Crisis help (§ 60 Law Act on Social Services)
- Shelter house (§ 22 Law Act on Social Services)

#### Mission:

ACORUS, o. s. provides to people threatened by domestic violence complex professional help to overcome unfavorable social situation and to integrate to standard life without presence of violence.

Services	Persons total	No. of children included
Professional social counseling	223	not recorded
Crisis help	43	22
Shelter house	48	25
Persons total	314	47
Number of new contacts	tions.	215
Number of so-minutes interven  Number of telephone contacts of		1 191
Number of 30-minutes interven Number of telephone contacts of		11 728 1 191

### **Professional Social Counseling**

Professional social counseling was provided:

- outpatient
- as a scheduled appointment
- free of charge
- anonymously (upon agreement)

#### Target group:

- adults (men and women) threatened by domestic violence
- persons close to threatened persons, who search for help for them
- persons with psychological problems resulting from domestic violence experienced in past

#### Counseling was not provided to persons:

- who caused that a user searched for help at ACORUS
- with aggressive behavior
- who seemed suffering psychiatric illness that prevents from providing of service
- apparently intoxicated by alcohol or another addictive substances that prevent from providing of service

#### Counseling center offered to users:

- arrangement of subsequent services
- social therapeutic activities
- help with claim of rights and eligible interests

PSYCHOLOGIST psychological counseling, individual psychotherapy

SOCIAL WORKER dealing with domestic violence, appeals to court, accompaniments, dealing with financial situation

### Consultation

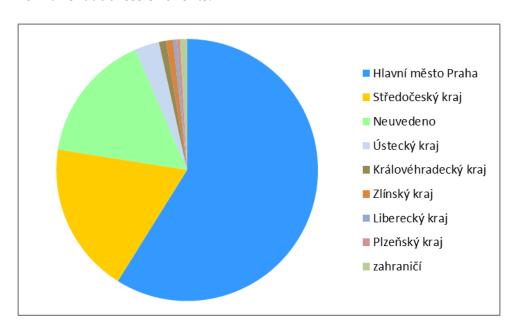
LAWYER law consulting, appeals to court, representation at court

PSYCHOTHERAPIST individual psychotherapy, group psychotherapy

# QUANTITATIVE EVALUATION OF SERVICE PROFESSIONAL SOCIAL COUNSELING

Number of persons	223 men included 7
Number of new contacts	141
Number of 30-minutes interventions	3 389

#### Permanent address of clients:



Capital Prague (in dark blue)	136
Central Bohemia Region (in yellow)	43
Not mentioned (in light green)	37
Ústí Region (in light blue)	7
Hradec Králové Region (in brown)	2
Zlín Region (in orange)	2
Plzeň Region (in pink)	1
Liberec Region (in blue)	1
Abroad (Ukraine, D) (in dark green)	2

#### **Shelter House**

In shelter house, there was provided:

- accommodation up to one year in maximum
- professional social-legal, therapeutic help
- possibility of preparation of meals in shared kitchen
- help with enforcement of rights, e.g. preparation of appeals to court, accompaniment to meetings
- psychotherapeutic support (group and individual therapy, bioenergetic exercises, relaxation)
- educational and reconditioning support programs (lessons of computer work, yoga exercising, self-defense, body styling, hand craft activities, one-off events)
- specific therapeutic and leisure programs for children (art therapy, video training of interactions, scenotest)
- specific leisure programs for children and their mothers (games for mothers and children, hand craft activities)

#### Target group:

adult women or women with maximum 3 children aged 3 months to 18 years

Service was not provided to persons:

- not self-sufficient in basic activities (help of other person is necessary)
- whose stay was terminated during last 6 months due to breach of contract about accommodation
- who left a debt behind after their previous stay in ACORUS
- whose health condition does not allow stay in shelter house

PSYCHOTHERAPIST
Individual and group
psychotherapy,
bioenergetic exercices,

relaxation

SOCIAL WORKER

Dealing with domestic violence, appeal to court, accompaniments, dealing with financial situation

**Shelter House** 

PEDAGOGUE mapping of situation of a child, scenotest, art

therapy, sandplay therapy, educational counseling

WORKERS IN SOCIAL SERVICES

help with enforcement of rights and interests, leisure activities (yoga, hand craft activities, computer work, self-defense, ladies club) VIDEO COACH

video-training of interactions (VTI) video shooting of regular

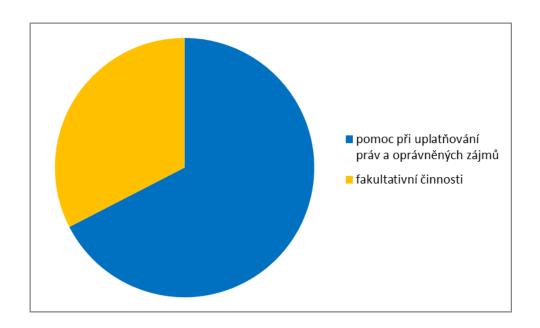
situations in family, microanalysis of activities

### QUANTITATIVE EVALUATION OF SERVICE SHELTER HOUSE

Number of persons	48	children included	25
Number of new contacts	38		
Number of 30-minutes interventions	4 303		
Number of implemented case conferences	14		
Longest stay in days	365		
Average stay in days	114		

#### **Provided activities:**

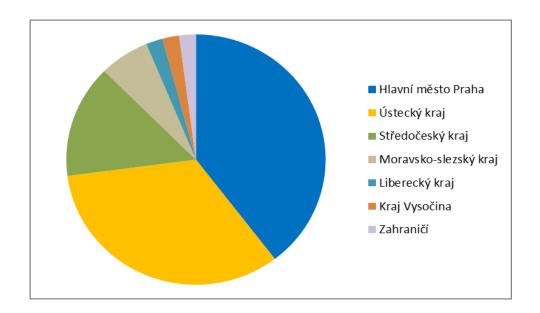
total of 30-minutes interventions	4 303
help with claim of rights and eligible interests	
included in total (in blue)	2 901,5
optional activities (in yellow)	1 401,5



Number of rejected persons applying for stay	
Reason of rejection:	
full capacity of shelter house	22
applying person does not belong to target group of service	19

#### Permanent address of clients:

Number	women	children
Capital Prague (in dark blue)	9	10
Ústí Region (in yellow)	6	10
Central Bohemia Region (in green)	4	3
Moravian-Silesian Region (in grey)	1	2
Liberec Region (in light blue)	1	1
Vysočina Region (in orange)	1	1
Abroad (SK) (in light purple)	1	1



### Where clients got a contact for the service:

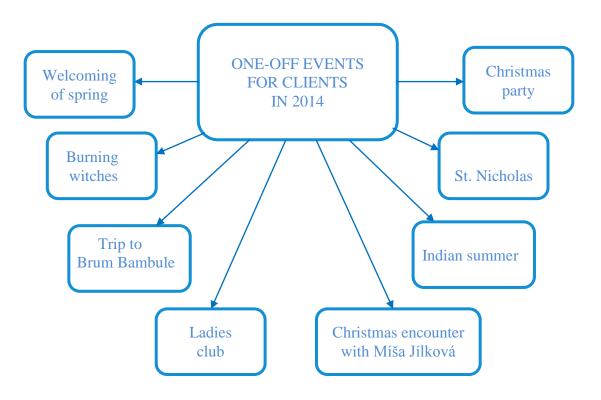
social-law protection authorities	4
miscellaneous (other specialists)	3
organizations dealing with domestic violence	1
internet	2
intervention center	4
crisis centers, crisis lines	2
shelter houses	3
church organizations	2
miscellaneous	2

### Subsequent accommodation after stay in shelter house:

still staying in shelter house	7
apartment of ACORUS (temporary accommodation for 1 year)	5
other shelter house	3
back	3
rent	2
apartment of family members, friends	2
unknown	1

### Support educational and reconditioning programs for clients of shelter house:

type of activity	no. of clients	no. of meetings
computer work training	3	8
yoga, self-defense, body styling	24	40
hand craft activities	9	5
one-off events	205	8





#### Specific programs for children, or together with mothers:

type of activity	no. of clients	no. of meetings
art therapy	10	22
video training of interactions	7	25
scenotest	16	61

#### Specific leisure programs for children and their mothers:

type of activity	no. of clients	no. of meetings
games for mothers and children	24	25
hand craft activities	12	4

#### **Telephone contacts:**

Number of contacts on telephone line of shelter house 1 191 calling persons

Most calls were made in September (135) and November (130), least in February (78) and December (77).

The statistics includes only calls with people threatened by domestic violence or people from their surroundings who are searching for help for them. The stated numbers do not include calls from employees of other organizations.

Shelter house of center ACORUS can be reached by phone 24 hours a day. Calling persons can get information about provided services and possible solutions how to deal with domestic violence.

Most of the calls were about domestic violence when calling persons were looking for help for themselves, their acquaintances or close people.



# **Excerpts from Evaluation of Service Shelter House Given by Clients**

"One can always rely on you! Including arrangement of sheltered accommodation. " "Thanks all of you from myself and my boys. You have helped us a lot. We have got so much support and strength like from anybody else before. "

"Thank you for great support, help, kindness, patience and will to help us."

"You know how to encourage. "

acorus

"I love all of you very much, I will miss you. "

"Thank you for your help and that you stood by me. "

"I would like to thank all of you for your support and help, for a new smile." "Thank you, a lot of joy and good health to everybody."

### **Excerpts from Letters from Clients of Service Shelter House**

"... I am very sorry that I did not have time to say sorry but it might be better that way. I would like to tell you that I have not met a person like you for a long time. It was very nice to meet you, you have no idea how much you have helped me. I would like to thank you from all my heart from my boys and myself, especially from myself – you have opened my eyes regarding certain matters. I am happy to have met you and I will always think about you and the whole team in Acorus."

"...Líba is a very amazing person, I am so grateful how she was working with me, she gave me a lot of help and understanding, I think often about you and Líba. Without you, I do not know how it would end..."

"...you say you are glad that I get back to you from time to time :-) ... that is my duty, you deserve my admiration, you and whole Acorus! For what you have done for me ALWAYS! "

"...Ms. Director, big thanks to you, Liba and whole Acorus that you have picked me on my feet and helped me. Thank you that I can breathe again and live a free life. You have done for me more than anybody else and I am very grateful for it. Thank you that you were so kind to me and proved me that I am a human, thank you that I do not have to live with my son in fear as I did. I appreciate you very much. "

### Crisis Help

#### Crisis help includes:

- crisis accommodation free of charge for maximum 5 working days
- social therapeutic activities crisis intervention
- help with provision of food in the form of food package and possibility to prepare meals in shared kitchen
- basic social counseling
- help with enforcement of rights, for example preparation of appeal to court, accompaniment to a meeting

#### Target group:

• women or women with children (aged up to 18 years) in emergency crisis situation as a result of domestic violence, women or women with children currently threatened by domestic violence

#### Service was not provided to persons:

- not self-sufficient in basic activities (help of other person is necessary)
- who caused that a user searched for help at ACORUS
- whose stay was terminated during last 6 months due to breach of contract about accommodation
- who left a debt behind after their previous stay in ACORUS
- apparently intoxicated by alcohol or another addictive substances that prevent from providing of service
- whose health condition does not allow stay in crisis bed

#### QUANTITATIVE EVALUATION OF SERVICE CRISIS HELP

Number of persons	43	children included	22
Number of 30-minutes interventions	278		

#### Period of service (stay):

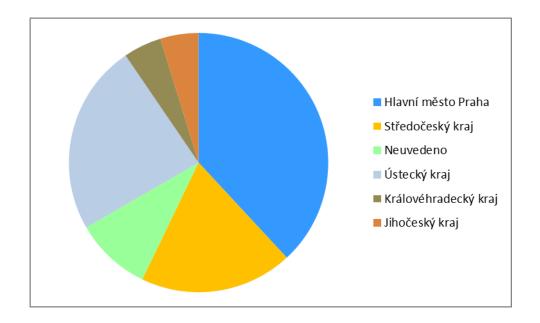
Minimal time of stay	2 days
Maximal period of stay	9 days
Average period of stay	5 <b>,9</b> days

Number of rejected persons applying for stay	35
Reason of rejection:	
crisis room is occupied	22
applying person does not belong to target group of service	7
person asks for stay under conditions that would break the rules	2

(applying person wants to stay with a dog and applying person wants to order crisis stay in advance, she does not need it in the time of application)

#### Permanent address of clients:

Number of	women	children
Capital Prague (in dark blue)	8	10
Ústí Region (in light blue)	5	5
Central Bohemia Region (in yellow)	4	5
South Bohemia Region (in orange)	1	0
Hradec Králové Region (in brown)	1	1
Abroad (SK)	2	1



### Subsequent accommodation after crisis stay:

shelter house of ACORUS	7
other shelter house	4
original apartment without violent person	2
unknown	2
apartment of family members, friends	2
back	1
dormitory	1
crisis center	1
still in crisis stay	1

# Provision of Legal Information to Victims of Criminal Acts (victims of domestic violence)

Provision of legal information to victims of criminal acts included:

- complimentary hand over of legal information to victims of criminal acts victims of domestic violence about victim's rights as per Law Act no. 45/2013; particularly about:
  - o victim's rights as per law act on victims of criminal acts
  - o victim's rights resulting from victim being an injured party as per criminal procedure code
  - progress of criminal proceedings and victim's position as an injured party and witness
- creation of simple appeals to court; particularly:
  - o proposals for interlocutory injunctions regarding protection against domestic violence as per §§400 to 414 Law Act on Special Legal Processes
  - o proposals for complimentary representative as per §51a of Criminal Procedure Code
  - requests for financial help to victims of criminal acts as per §§23 to 36 Law Act on Victims of Criminal Acts
  - o criminal act announcements, proposals for opening of offence proceedings
  - o complaints against police procedures
  - o simple social-law actions to put right victim's harm that was caused in connection with criminal act
- mediation of contact with subsequent institutions in criminal process and supporting role during communication with them (usually with authorities operating in criminal proceedings, attorneys representing injured party, officers of Probation and mediation service etc.); particularly:
  - o support role during telephone contact of victim and an institution
  - o communication with an institution (by telephone, e-mail) to coordinate management of the case
  - o accompaniment of victim usually to first meeting with an institution (e.g. first consultation with set representative, consultation with officer of Probation and mediation service, etc.)
- provision of information about other ways of help to victims of criminal acts, such as:
  - o stay in crisis bed
  - o shelter accommodation
  - o professional social counseling focused on domestic violence, as well as other matters leading to overall settlement of victim's social situation
  - o psychological counseling or psychiatric intervention in case of emergency mental condition of client in Crisis Center Riaps or Center Of Crisis Intervention in Hospital Bohnice
- provision of crisis intervention in case of emergency mental crisis of client

#### Target group:

• victims of criminal acts as per Law Act no. 45/2013, particularly victims of domestic violence

#### Counseling was not provided to persons:

- who caused that a user searched for help at ACORUS
- who behave verbally of physically aggressive during dealing
- apparently intoxicated by alcohol or another addictive substances that prevent from providing of service
- demonstrating psychiatric illness that prevent from providing of service
- apparently misusing position of victim as per Law Act no. 45/2013

#### QUANTITATIVE EVALUATION OF PROVISION OF LEGAL INFORMATION

Number of persons	43	
Number of interventions	213	

Intervention within service provision of legal information lasts 60 – 120 minutes depending on particular need of client.

#### **Specification of interventions:**

Type	number of interventions
General legal information	41
Preparation of safety plan	13
Other information about criminal proceedi	ings 54
Mediation of meeting and accompaniment	38
Request for complimentary representative	13
Other appeals regarding criminal proceeding	ngs 27
Help with documents and forms	16
Requests for compensation	3
Crisis intervention	8

#### Other activities for users of services

#### Subsequent help:

Help to clients of shelter house and their children after termination of their stay. Women who finished their stay in shelter house could use for limited period subsequent accommodation in one of two social apartments managed by ACORUS.

Subsequent help represented by accommodation in social apartment was used by 17 persons, out of 8 women and 9 children who were living in the apartments for a certain period and were using service professional social counseling in ACORUS.

#### QUANTITATIVE EVALUATION OF SUBSEQUENT HELP

Number of persons	17	children included	9
Number of 30-minutes interventions	427, 5		

#### **Educational and Preventive Activities for the Public**

These activities included:

accredited 8-hours educational programs for professional public

preventive discussions with students

#### QUANTITATIVE EVALUATION OF EDUCATIONAL AND PREVENTIVE ACTIVITIES

Number of participants	642	
Number of hours	166	
Number of implemented accredited programs	15	
Number of carried out discussions for students	12	

#### Specification of educational programs and participants:

Type	number of implemented programs	number of participants				
Working with children who	Working with children who experienced domestic					
violence	6	77				
Domestic violence	3	36				
Post-traumatic stress disorde	er 2	29				
Individual planning in socia	l services 2	26				
Communication with person threatened by domestic violence 2 18						

#### Voluntary audit of educational programs of ACORUS:

ACORUS has participated in voluntary audit focused on three educational programs (Working with children who experienced domestic violence, Domestic violence, Individual planning in social services).

#### **Excerpt from audit report:**

"Acorus has accredited at MPSV 5 educational programs focused mainly on education of people working in social services and social workers dealing directly with clients. Courses are oriented more practically which is demanded by participants as well and they are carried out in the whole Czech Republic. Administrative aspects of courses are secured thoroughly, documentation is being archived including assessing of feedback, evaluation of tests and issued certificates.

During audit, quality inspectors have not found out any misconduct or deficiencies. Audited courses are implemented entirely according to applications for accreditation, their documentation is complete and thoroughly kept. Instructors of courses are employees of Acorus, they are highly qualified, they have long practical experience and they continue in their education as per their individual plans. The association uses feedback from participants and instructors and reflects it to the following courses."



### **Educational Activities for Staff of ACORUS**

During the given year, staff of ACORUS attended:

- internal seminars:
  - o Training Occupational safety and health and Fire protection (Mr. Ditrich)
  - o Motivational dialogues (Mgr. Kateřina Macková)
- own accredited 8-hours educational programs
  - o Working with children who experienced domestic violence
  - o Post-traumatic stress disorder in relation to domestic violence
  - o Individual planning in social services
- self-experience psychotherapeutic training
- educational programs carried out by other organizations:
  - o Family law as per new civil code (6 hrs.)
  - o Family and housing as per new civil code (5 hrs.)
  - Crisis interventions by telephone focused on domestic violence and abuse of seniors (6 hrs.)
  - o Motivational dialogues (40 hrs.)
  - o Transactional analysis (18 hrs.)
  - o Dreamwork (16 hrs.)
  - o Emotional intelligence (6 hrs.)
  - o Financing of NNO activities (7 hrs.)
  - o Individual fundraising (7 hrs.)
- Intervision for working with children and professional social counseling
- Supervision of team and individuals (supervisor PhDr. Daniela Vodáčková)



#### Benefit and PR Events for the Public

#### Events in 2014:

- Organized by ACORUS
  - o Charity walk "ŠLAPEME NÁSILÍ NA PATY" 1st year
  - Open Day in counseling center together with exhibition of children art works on "Domestic violence through the eyes of children"
- Organized by other organizations, ACORUS participated
  - Ladies Night by company ECCO
  - O Fair of social services of Praha 1
  - O St. Nicholas charity bazaar in Pražská křižovatka

#### QUANTITATIVE EVALUATION OF WALK "ŠLAPEME NÁSILÍ NA PATY"

Number of participants	331	
Number of walked kilometers	1 985	
Number of raised CZK	60 880	



#### Awareness about Activities of ACORUS

#### Web pages www.acorus.cz:

Number of visits 18 733 Unique visits (number of persons) 12 458

#### **Information materials:**

ACORUS has a set of information materials – leaflets, posters, stickers that are being distributed by staff at seminars, conferences, discussions, presentation events etc. Print outs in 2014:

- o new leaflets with complete offer of services
- o poster "Šlapeme násilí na paty"
- o invitation "Šlapeme násilí na paty"
- o invitation for Open Day in counseling center
- o launch of new web pages <u>www.slapemenasilinapaty.cz</u>

#### Media outputs:

- o TV Nova Snídaně s Novou 16. 9. 2014
- o Snídaně s Novou 16. 9. 2014
- o TV Barrandov Zprávy story from the walk
- o ČT 1 "Dvacetčtyřka" 25. 11. 2014
- o ČT 1 25. 11. 2014 story from Open Day
- o TV Nova 25. 11. 2014 story from Open Day, interview with director
- o Radiožurnál zprávy 22. 9. 2014

#### Press releases issued by ACORUS:

- V Šárce se pošlape násilí na paty 3. 9. 2014
- o Přes 300 lidí šlapalo násilí na paty 25. 9. 2014
- o Domácí násilí a děti 25. 11. 2014
- o 25. listopad Mezinárodní den proti násilí na ženách 25. 11. 2014

#### **Articles:**

- o Dějiny násilí, Marianne, January 2014
- o Domácí násilí můžete vyřešit!, Maminka, March 2014
- o První krok z pekla domácího násilí musí udělat oběť, Čtrnáctka, 15. 5. 2014
- o Domov plný strachu, Maminka, September 2014
- o Domácích násilníků v Praze přibývá, Pražský deník 1. 12.

#### Other presentations:

- o Newsletter of ACORUS no. 1/2014, 2/2014 and 3/2014
- Presentation of ACORUS on business cards of company ANNABIS

### **Financial Costs of Social Services and Other Projects**

COSTS	SHELTER HOUSE	SOCIAL COUNSELING	CRISIS HELP	OTHER COSTS	TOTAL
Labor costs – gross salary	2 210 711,79	326 665,87	358 904,34	64 045,00	2 960 327,00
Compulsory social and health					
insurance – 34% of gross salary	767 654,46	109 568,32	121 484,22	19 214,00	1 017 921,00
Compulsory social insurance of					
staff salaries	9 853,00		2 086,00		11 939,00
Other social costs – agreements					
to perform work				12 765,00	12 765,00
Compulsory social and health					
insurance – of agreements to				4.240.00	4.240.00
perform work				4 340,00	4 340,00
Other personal costs – agreement to complete a job	17 750,00	17 600,00		149 025,00	184 375,00
Compulsory social costs – meal	17 750,00	17 600,00		149 023,00	164 373,00
vouchers for staff	54 700,00				54 700,00
Services of professional	34700,00				34700,00
external workers (royalties)	156 918,00	195 550,00	23 400,00	104 545,00	480 413,00
Electricity	81 532,28	170 000,00	16 500,00	101010,00	98 032,28
			49 000,00		244 322,70
Heating gas	195 322,70				,
Water, sewer rates	58 259,31		6 000,00		64 259,31
Reparations, maintenance of center and apartment	185 607,00				195 607 00
•			2 (17 00		185 607,00
Garbage collection	8 000,00		3 617,00		11 617,00
Rent		78 743,93		8 040,00	86 783,93
Rent, utilities in social				454 455 40	454 455 40
apartment		40.0== 00		176 477,19	176 477,19
Telephone fees	52 336,74	10 952,93	2 383,00	1 000,00	66 672,67
TV + radio fees	5 940,00				5 940,00
Bank fees	5 805,49			936,81	6 742,30
Other fees	3 576,91			6 300,00	9 876,91
Stationery	94 512,40	1 000,00		11 000,00	106 512,40
Cleaning products	12 868,00	1 000,00	3 000,00	29 232,00	46 100,00
Reference books, magazines	10 946,00	2 000,00		1 200,00	14 146,00
Small material	84 893,15	2 396,00	8 820,00	3 561,00	99 670,15
Food	12 118,00	,	8 000,00	3 073,00	23 191,00
Fuel (running of lawn mower)	580,00				580,00
Travel expenses of staff	4 943,00	593,00		1 585,00	7 121,00
Postage, payouts	7 754,00	500,00		1 303,00	8 254,00
Education	29 001,00	500,00	5 000,00	4 000,00	38 001,00
			3 000,00	104 719,00	
Promotion, print outs	10 130,00			104 / 19,00	114 849,00
Insurance of buildings and property	18 478,23			564,00	19 042,23
Other services (disinsectisation,	10 4/ 0,23			304,00	17 042,23
web pages, photographing)	93 050,00	43 454,28	4 714,00	71 064,00	212 282,28
Purchase of DDHM	59 470,00	9 856,00	9 922,00	71 004,00	79 248,00
	39 470,00	9 000,000	9 922,00	27 922 00	
Amortization HIM	E 004 00			37 822,00	37 822,00
Received gifts -material	5 824,00		4	14 539,00	20 363,00
TOTAL	4 258 535,46	799 880,33	622 830,56	829 047,00	6 510 293,35

Other costs include specific children programs, provision of legal information to victims of criminal acts, accredited educational courses, preventive discussions at schools, benefit concert, charity walk, running of two apartments for subsequent help.

## **Revenue – Social Services and Other Projects**

Shelter house	,
Ministry of Labor and Social Affairs, social services	2 603 000,00
Municipality of Prague, social services	581 000,00
District Prague 1	21 000,00
District Prague 9	35 000,00
District Prague 9, operations grant (Arbor Iovis)	212 794,90
Nadace naše dítě	98 625,00
Avon Cosmetic, s. r. o.	97 196,67
Revenue from users of services	351 446,00
Revenue from users of services (optional services)	13 129,00
VDV – Nadace Olgy Havlové	14 148,00
Soroptimist International Club of Prague	2 281,00
Českobratrská církev	5 193,00
Nadační fond Albert	30 000,00
Srovnáváme, s.r.o.	10 000,00
Deloitte Advisory, s. r. o.	8 215,00
DSA	17 051,00
Veolia Transport	10 000.00
Educational courses	84 877,89
Operations contribution (individual donors)	63 578,00
TOTAL	4 258 535,46
Professional social counseling	
Professional social counseling Ministry of Labor and Social Affairs, social services	156 000 00
Ministry of Labor and Social Affairs, social services	156 000,00 133 300 00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services	133 300,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1	133 300,00 29 000,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2	133 300,00 29 000,00 26 400,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7	133 300,00 29 000,00 26 400,00 20 000,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis)	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7	133 300,00 29 000,00 26 400,00 20 000,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o.	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA Individual donor	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00 32 755,12
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA Individual donor Educational courses	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00 32 755,12 2 884,34
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA Individual donor Educational courses TOTAL	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00 32 755,12 2 884,34
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA Individual donor Educational courses TOTAL Crisis help	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00 32 755,12 2 884,34 799 880,33
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA Individual donor Educational courses TOTAL Crisis help Ministry of Labor and Social Affairs, social services	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00 32 755,12 2 884,34 799 880,33
Ministry of Labor and Social Affairs, social services Municipality of Prague, social services District Prague 1 District Prague 2 District Prague 7 District Prague 9, operations grant (Arbor Iovis) District Prague 14 Czech Irish Business and Cultural Association AVON Cosmetics, s. r. o. DSA Individual donor Educational courses TOTAL Crisis help Ministry of Labor and Social Affairs, social services Municipality of Prague, social services	133 300,00 29 000,00 26 400,00 20 000,00 192 422,54 30 000,00 50 000,00 44 169,33 82 949,00 32 755,12 2 884,34 <b>799 880,33</b> 479 000,00 107 100,00

Other revenue	
District Prague 9, operations grant (Arbor Iovis)	107 664,00
Municipality of Prague	60 000,00
Ministry of Justice	66 269,00
Slovak Czech Women's Fund	3 220,00
Nadace naše dítě	1 375,00
Own resources – sale	13 822,00
Interests on account	42,01
Rent in social apartment	126 025,00
MF DNES-Agreement on cooperation	100 000,00
Saved income tax	21 470,00
Professional counseling, educational courses	174 144,89
VDV – Nadace Olgy Havlové	6 000,00
Nadace Preciosa	5 000,00
Received membership fees	700,00
Deloitte Audit, s.r.o.	64 000,00
Konečná, Zacha, s.r.o.	5 000,00
TOTAL	754 731,90

Other revenue includes financial assets for other projects of ACORUS and projects that overlap financial year.

#### **Material gifts:**

C&A Moda ČR, v. o. s. (clothes for women and children)

Česká federace potravinových bank (food)

Jan Becher – Karlovarská Becherovka, a. s. (gifts for volunteers)

Annabis, s. r. o. (cosmetic products for participants of the walk)

AHOLD Czech Republic, a. s. (refreshment for participants of the walk)

Employees of FDV, Praha (meal vouchers for clients)

Mr. Šamalík - camera

Daniela Peštová and Pavol Habera, Michaela Jílková, Mr. and Mrs. Kasa, Prague British School, members of Prague Soroptimist club, Avon Cosmetics, s. r. o., Nadační fond Zelený život, Sephora, s. r. o., Oriflame Czech Republic, s. r. o., and Českomoravská stavební spořitelna (Christmas gifts for clients and their children)

#### Revenue in 2014:

Total 6 435 978,25

#### Annual result for 2014: -74 315,10 CZK

Loss was covered by revenue from economic activities (organization of educational courses, sale of products etc.) from previous accounting years.

Accounting in 2014 was carried out as per effective principles stated in act no. 563/1991 Sb., as amended, regulation no. 504/2002 Sb. that defines chart of accounts and procedures for charging for non-profit organizations. The highest budget line is represented by labor costs.

### Profit and loss account as at 31. 12. 2014 (in CZK)

		Line	Activity		
		number	main	economic	total
I.	Consumed purchases in total	001	771 766,84	16 294,19	788 061,03
1.	Material consumption	002	365 152,55	4 295,00	369 447,55
2.	Energy consumption	003	98 032,28	9 504,70	107 536,98
3.	Consumption of other bulky deliveries	004	308 582,01	2 494,49	311 076,50
II.	Utilities in total	006	996 063,11	404 998,00	1 401 061,11
5.	Reparations and maintenance	007	185 607,00	0,00	185 607,00
6.	Travel expenses	008	5 901,00	1 220,00	7 121,00
8.	Other utilities	010	804 555,11	403 778,00	1 208 333,11
III.	Personal costs in total	011	4 214 977,00	31 390,00	4 246 367,00
9.	Wage costs	012	3 128 967,00	28 500,00	3 157 467,00
10.	Compulsory social insurance	013	1 019 371,00	2 890,00	1 022 261,00
12.	Compulsory social costs	015	11 939,00	0,00	11 939,00
13.	Other social costs	016	54 700,00	0,00	54 700,00
IV.	Taxes and costs in total	017	8 300,00	300,00	8 600,00
16.	Other taxes and fees	020	8 300,00	300,00	8 600,00
V.	Other costs in total	021	28 382,21	0,00	28 382,21
18.	Other fines and penalties	023	230,00	0,00	230,00
22.	Gifts	027	20 363,00	0,00	20 363,00
24.	Other costs	029	7 789,21	0,00	7 789,21
	Amortization, sold property, creation of				
VI.	reserves and provisions in total	030	37 822,00	0,00	37 822,00
	Amortization of long-term tangible and				
25.	intangible assets	031	37 822,00	0,00	37 822,00
	TOTAL COSTS	042	6 057 311,16	452 982,19	6 510 293,35

		Line	Activity		
		number	main	economic	total
I.	Total sales from operations and goods	043	363 292,00	503 436,12	866 728,12
1.	Sales from own products	044	10 346,00	0,00	10 346,00
2.	Sales from sold services	045	352 946,00	499 561,12	852 507,12
3.	Sales from sold products	046	0,00	3 875,00	3 875,00
IV.	Total other revenues	057	46 512,01	0,00	46 512,01
15.	Interests	061	42,01	0,00	42,01
17.	Setting off funds	063	46 470,00	0,00	46 470,00
VI.	Total received contributions	073	716 057,12	0,00	716 057,12
27.	Received contributions (gifts)	075	715 357,12	0,00	715 357,12
28.	Received membership fees	076	700,00	0,00	700,00
VII.	Total operations grants	077	4 806 681,00	0,00	4 806 681,00
29.	Operations grants	078	4 806 681,00	0,00	4 806 681,00
	TOTAL REVENUE	079	5 932 542,13	503 436,12	6 435 978,25
C.	Economic result before tax	080	-124 769,03	50 453,93	-74 315,10
34.	Income tax	081	0,00	0,00	0,00
D.	Economic result after tax	082	-124 769,03	50 453,93	-74 315,10

List of items as per regulation no.  $504/2002 \; \text{Sb}$ .

### Balance sheet as at 31. 12. 2014 (in CZK)

		Line	First day of	Last day of
ASSET	S	number	financial year	financial year
A.	Total long-term assets	001	182 348,00	60 823,00
II.	Total long-term tangible assets	010	376 551,20	292 848,20
3.	Buildings	013	41 381,00	41 381,00
4.	Individual movable things and sets of movable	014	251 467,20	251 467,20
	things			
7.	Small long-term tangible assets	017	83.703,00	0,00
IV.	Total depreciation on long-term assets	029	-194 203,20	-232 025,20
6.	Depreciation on buildings	035	-30 006,00	-32 075,00
7.	Depreciation on individual movable things and	036	-164 197,20	-199 950,20
	sets of movable things			
B.	Total short-term assets	041	3 141 150,78	3 638 510,83
II.	Total amounts receivable	052	463 862,86	567 283,35
1.	Buyers	053	2 676,51	0,00
4.	Provided operations advances	056	447 186,35	517 891,35
5.	Other amounts receivable	057	0,00	43 768,00
13.	Claims from grants and other setting off	064	0,00	-1 876,00
	budgets of local authorities			
17.	Other amounts receivable	069	14 000,00	7 500,00
III.	Total short-term financial assets	072	2 648 396,91	3 040 178,46
1.	Cash box	073	19 859,00	15 763,00
2.	Stamps	074	97 497,50	98 670,80
3.	Bank accounts	075	2 531 040,41	2 925 744,66
IV.	Total other assets	081	28 891,01	31 049,02
1.	Prepaid expenses	082	28 891,01	31 049,02
	TOTAL ASSETS	085	3 323 498,78	3 699 333,83

		Line	First day of	Last day of
LIABII	LITIES	number	financial year	financial year
A.	Total own resources	086	2 764 407,00	2 599 881,90
I.	Total assets	087	2 749 279,02	2 674 197,00
1.	Equity	088	2 694 409,02	2 664 697,00
2.	Funds	089	54 870,00	9 500,00
II.	Total economic result	091	15 127,98	-74 315,10
1.	Economic result account	092	15 127,98	-74 315,10
B.	Total liabilities	095	559 091,78	1 099 451,93
III.	Total short-term liabilities	106	508 424,66	397 533,05
1.	Suppliers	107	37 449,16	-73 563,95
3.	Received advances	109	9 245,00	5 000,00
5.	Employees	111	253 232,00	221 630,00
7.	Liabilities to institutions of social security and	113	100 122,00	115 697,00
	public health insurance			
9.	Other direct taxes	115	24 032,00	22 180,00
12.	Liabilities coming from relation to state budget	118		1 876,00
22.	Passive accrued items	128	84 344,50	106 590,00
IV.	Total other liabilities	130	50 667,12	701 918,88
2.	Deferred revenue	132	50 667,12	701 918,88
	TOTAL LIABILITIES	134	3 323 498,78	3 699 333,83

List of items as per regulation no. 504/2002 Sb.

# Independent Auditor's Report on Verification of Accounting and Annual Accounts in 2014 of Company ACORUS o.s.

# Zpráva nezávislého auditora o ověření účetnictví a účetní závěrky za rok 2014 společnosti ACORUS o. s.

Provedl jsem audit přiložené účetní závěrky společnosti ACORUS o. s. k 31. prosinci 2014. Za sestavení účetní závěrky je odpovědný statutární orgán společnosti. Mojí úlohou je vydat na základě auditu výrok k této účetní závěrce. Ověření účetní závěrky bylo ukončeno 21. 5. 2014 sepsáním této zprávy.

Audit jsem provedl v souladu se zákonem o auditorech České republiky a Mezinárodními auditorskými standardy. Tyto standardy požadují, aby byl audit naplánován a proveden tak, aby auditor získal přiměřenou jistotu, že účetní závěrka neobsahuje významné nesprávnosti. Audit zahrnuje výběrovým způsobem provedené ověření úplnosti a průkaznosti částek a informací uvedených v účetní závěrce. Audit rovněž zahrnuje posouzení použitých účetních postupů a významných odhadů učiněných společností a zhodnocení celkové prezentace účetní závěrky. Jsem přesvědčen, že provedený audit poskytuje přiměřený podklad pro vydání výroku.

Při ověřování účetní závěrky jsem nezjistil žádné skutečnosti, které by naznačovaly, že účetní záznamy, na základě kterých byla účetní závěrka sestavena, nebyly úplné, průkazné a správné ve všech významných souvislostech.

Podle mého názoru účetní závěrka podává ve všech významných ohledech věrný a poctivý obraz finanční pozice občanského sdružení k 31. prosinci 2014 a výsledku hospodaření za rok 2014 v souladu se zákonem o účetnictví a příslušnými předpisy České republiky.

V Praze dne 8. 6. 2015

Ing. Petr Hodoval Auditor č. oprávnění 1192 28. pluku 10 101 00 Praha 10

#### Thanks to Our Donors

Lastly, we would like to thank everybody who supported our activities in 2014 financially, with a material gift or help.

#### Public resources – national or local administration, European social funds:

1 000 000 CZK and more: Ministry of Labor and Social Affairs of the Czech Republic

Up to 1 000 000 CZK: Municipality of Prague

District Prague 9 – rental of building, operations contribution

Up to 100 000 CZK: Ministry of Justice Up to 50 000 CZK: District Prague 1

District Prague 2
District Prague 7
District Prague 8
District Prague 9
District Prague 14

#### **Resources from foundations:**

Up to 50 000 CZK: Nadace Naše dítě
Up to 50 000 CZK: Nadační fond Albert
Up to 20 000 CZK: Nadace Preciosa

#### Corporate donors, international clubs and other resources:

Up to 300 000 CZK: Avon Cosmetics, s. r. o.

Up to 100 000 CZK: Diplomatic Spouses' Association

Česko-irská asociace CIBCA The Prague British School

Up to 20 000 CZK: ECCO

Up to 10 000 CZK: Zonta Klub Praha Bohemia

Deloitte Advisory, s. r. o. Deloitte Audit, s. r. o.

Advokátní kancelář Konečná & Zacha

Česká církev evangelická

ATENTO Česká republika, a. s.

Gastro Ambroisie, s. r. o.

Soroptimist International Club of Prague

#### **Individual donors:**

Up to 25 000 CZK: Daniela Peštová

Anonymous donor

Up to 10 000 CZK: Cara MacCarthy

Hana Klusová Marie Knoflíčková Brigitte Lintner

Employees of UniCredit Bank

Anonymous donor

#### Material gifts:

Avon Cosmetics, s.r.o., C&A Moda ČR, v. o. s., Česká federace potravinových bank, Českomoravská stavební spořitelna, Daniela Peštová, Mr. and Mrs. Kas, Soroptimist club of Prague, The Prague British School, employees of Fond dalšího vzdělávání, Michaela Jílková, Annabis, s. r. o., Sephora, s. r. o., Oriflame s. r. o., Nadační fond Zelený život

#### Services free of charge:

Petra Rosická – organization of events for the public

Mgr. Zuzana Šafránková – legal services

JUDr. Markéta Cebrovská – legal services

Rodinné divadlo Rolnička - Jarmila Enochová - theatre performance for children

Rychetský & Partners, s. r. o. – personnel counseling

Cara MacCarthy – teaching of English

Ing. Vendula Věcková – translating to English















































Project Working with children – witnesses of domestic violence was supported financially by Nadační fond Albert within grant scheme Nadační fond Albert dětem

#### We would like to also thank to everybody who participated in our activities:

Zdena Zuzana Bednářová, Pavla Byrne, Jiří David, Kateřina Dvořáková, Jiří Fiřt, Petra Haasová, Jaroslava Chaloupková, Kristýna Jindrová, Veronika Jirásková, Barbora Kardová, Jitka Komendová, Petra Králová, Marie Kubínová, Kateřina Macková, Libuše Nečasová, Štěpánka Pěnkavová, Hana Prokešová, Jana Reitschlägerová, Lenka Stárková, Petr Šilha, Katarína Šinková, Jan Špalek, Jana Ťoupalíková, Nikola Váňová, Olga Vlachová, Daniela Vodáčková, Iveta Wollerová, Petra Wünschová

We thank as well to all **friends of ACORUS** for their personal commitment when obtaining help and their big support they are giving us during the whole year.

### Basic Facts about Association ACORUS, o. s.

#### Association's board:

Mgr. Zdena Zuzana Bednářová, chairman
Ing. Iveta Wollerová, vice-chairman
Katarína Šinková, DiS., member
Jitka Komendová, member
Petr Šilha, DiS., member

#### Supervisory commission:

Ing. Jana Reitschlägerová Štěpánka Pěnkavová, DiS.

#### Association's registration:

ACORUS, o.s. – registered at associational registry at Municipal court in Prague, chapter L, insert 8396, date of record 1. 1. 2014, date of creation 10. 9. 1997

ID: 67 36 52 56

#### **Contact address:**

ACORUS, o. s. Dělnická 213/12 170 00 Praha 7

Nonstop phone number to shelter house: 283 892 772 Fax: 283 890 671

> E-mail: info@acorus.cz Web pages: www.acorus.cz

#### Bank details:

Komerční banka, Českomoravská 2408/1a, 190 00 Praha 9 Account number: 19-3938820257/0100